Using BLF List Feature on Yealink VP530

Take ext. A2413333577 monitor ext. B2413333578, ext. C2413333579 and ext. D2413333576 for example:

• Settings on BroadWorks:

1. Login the BroadWorks web interface by the admin account, you can see this:

BRADSOFT		Help - Home
Group		Welcome [Logout]
Options: Profile Resources	Profile Basic	Advanced
Services Service Scripts AcclAuth Codes Call Center Calling Plan Meet-Me Conferencing	Users Add, modify, or remove users. Profile View or modify your group profile information. Change Password	Call Processing Policies Configure group-level Call Processing Policies Communication Barring Auth Codes Configure group-level Communication Barring Authorization codes. Dial Plan Policy
<u>Uhities</u>	Change your password. Administrators Add, modify, or remove group administrators and department administrators. Departments Add, modify, or remove departments in your group. Schedules	Configure group-level Dial Plan Policy <u>Virtual On-Net Enterprise Extensions</u> Create and manage Virtual On-Net Users. <u>Dialable Caller ID</u> Automatically prepend digits to the incoming caller ID of public calls so the caller ID is presented in dialable format.
	Add, modify, or remove schedules.	

2. Click "Users", you can see this:

	Help - Home
Group	Welcome [Logout]
Options:	Users Add a new user or manage existing users in your department or group.
Services Service Scripts	OK Add Cancel
Acct/Auth Codes Call Center	Enter search criteria below User ID • Starts With • • Search
Calling Plan Meet-Me Conferencing	OK Add Cancel
Utilities	

3. Click "Add" to add all accounts on BroadWorks, you can see this:

BR©ADSOFT			Halp -
Group > Users : 2413333577			Welcome 🛽
Options: Profile Incoming Calls Outdoing Calls Call Control		tion allows your mobile phone, pager, and other information to	primary phone number, extension, and device that are used for handling cal be visible to other group members in the group phone list. Some of this infor
Calling Plans	OK Apply De	elete Cancel	
Cient Applications Meet Me Conferencing Messaging Service Scripts Utilities	Additional Information	13333577 Change Us 77 * Firs 77 * Calling Line ID Firs 77 * Calling Line ID Firs	nguage: English 👻
	Title: Pager:	Mobile:	
	E-mail:	YahoolD:	
	Location: Address:		
	City:	State/Province:	Select
	Zip/Postal Code:	Country:	
	OK Apply De	elete Cancel	

4. After added all the accounts, click the "Search" button, you can see all accounts as below:

s: pfile sources			n your department or group).			
vices vice Scripts	ОК	Add Cancel					
t/Auth Codes	Enter search cr	iteria below				_	
II Center	User ID	•	Starts With 🝷				+ 8
Iling Plan	User ID 🔺	Last Name	First Name	Phone Number	Extension	Department	In Trunk Group
et-Me Conferencing	2413333576	3576	3576	+44-2413333576	3576	FAE	
ities	2413333577	3577	3577	+44-2413333577	3577		
	2413333578	3578	Mike1	+44-2413333578	3578		
	2413333579	3579	Mike	+44-2413333579	3579		
	2413333580	3580	3580	+44-2413333580	3580		
	2413333581	3581	3581	+44-2413333581	3581		
	2413333582	3582	3582	+44-2413333582	3582		
	2413333583	3583	3583	+44-2413333583	3583		
	2413333584	3584	3584	+44-2413333584	3584		
	2413333585	3585	3585	+44-2413333585	3585		
	2413333621	2413333621	2413333621				

5. Click on one of the accounts to monitor others, for example, line 577, you will come to :

Innovation Froup > Users : 2413333577	calling.		Welcome	[Logou
tions: <u>Profile</u> Incoming Calls	Profile Basic	Advanced		
Outgoing Calls Call Control Calling Plans Client Applications Meet-Me Conferencing	Profile Display and configure profile information such as your name, department and address. Addresses Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.	Assign Services Assign or unassign services and service packs. Call Application Policies Select Call Control Applications enabled for a user.		
Messaging Pass Service Scripts Set we	Passwords Set web access and portal passwords. Schedules	Call Policies Configure user Call Policies Call Processing Policies Configure user-level Call Processing Policies		
	Add, modify, or remove schedules.	Communication Barring Auth Codes Configure Communication Barring Authorization codes for a user. Device Policies Configure user Device Policies.		
		Privacy Set your visibility within the Enterprise or Group		

6. Click the "Client Applications" on the left-hand panel, you can see:

Group > Users : 241333357	7	Welcome Log
ptions: Profile	Client Applications	
Incoming Calls	Basic	Advanced
Outcoina Calls Call Control Calling Plans Client Applications Heet-Ne Conferencing Messaina Service Scripts Utilities	Attendant Console Provide a web-based client that monitors phone status and details for specific users in your group. Busy Lamp Field Allows monitoring user phone status via a SIP Attendant Console Phone CommPilot Call Manager Provide a web-based dient for a user instead of using star codes or pressing the flash hook. The client provides a visual, graphical user interface that is used to initiate, manipulate, and release calls. Didde a web-based dirent for user instead of using star codes or pressing the flash hook. The client provides a visual, graphical user interface that is used to initiate, manipulate, and release calls. Didde access to your account for third-party call control applications. Outlook Integration - On Access your Outlook contact Information from your CommPilot Call Manager. Didde a BroadWorks feature control tab to Microsoft Office Communicator. BroadWorks feature to enable communication through plug-ins to Lotus Sametime.	BroadWorks Agenti BroadWorks Agenti a client that enables users to perform bytical call center agent advities, call control, basic reporting and service configuration. Also displays which use are call center supervisors for the agent. BroadWorks Receptionis 1 Enterprise BroadWorks Receptions: Enterprise is a dxianced Attendant Console designed to in the specific needs of an operator including advanced call control, contact directories an phone status. BroadWorks Assistant - Enterprise BroadWorks Assistant - Enterprise BroadWorks Assistant - Enterprise is a toolbar for Microsoft Outlook and Internet Explore that enables users to perform basic call control, and configure commonly used services <u>Client Licenses 15</u> Client License 15. <u>Client License 18</u> Client License 18. <u>Client License 19</u> Client License 19. Brai For BroadWorks Brai For BroadWorks Brai For BroadWorks

7. Click the "Busy Lamp Field", you can see:

BREADSOFT				Help - Home
Group > Users : 2413333577				Welcome [Logout]
Options:	Busy Lamp Field			
Profile Incoming Calls		sers to monitor via your SIP Attendant Console Phone	and assign a SIP URI to the list.	
Outgoing Calls	OK Apply Cancel			
Call Control	Or Apply Caliber			
Calling Plans				
<u>Client Applications</u>	List URI: sip: blf	@ as.yealink.com •		
Meet-Me Conferencing Messaging	Enable Call Park notification			
Service Scripts				
Utilities	Enter search criteria below			
	User ID 👻 Sta	arts With 👻	+	Search
	Available Us	iers	Monitored Users	
			3578,Mike1 (2413333578) 3579 Mike (2413333579)	
		Add >	3576,3576 (2413333576)	
		Remove <		
		Add All >>		
		Remove All «		
			Move Lin Move Down	
			move op move bowin	
	OK Apply Cancel			
	OK Apply Cancel	Remove <		

8. Fill in the name of the List URI in the "List URI: sip:" field as the above picture shows, in this example, I name it "blf", and click the "search" button, you can see all users in the "Available Users", and you can add or remove the users between the "Available Users" and "Monitored Users" box. In this example, ext. A 2413333577 monitor ext. B 2413333578, ext. C 2413333579 and ext. D 2413333576.

BR&ADSOFT	•				Help - Home
<u>Group > Users</u> : 2413333577					Welcome [Logout]
Options: Profile Incoming Calls Outgoing Calls Call Control Calling Plans Callent Applications		a list of users to monitor via you ancel	r SIP Attendant Console Phone and assign a SIP @ as.yealink.com	URI to the list.	
Meet-Me Conferencing Messaging Service Scripts	Enable Call Park notification of the search criteria below	cation			
<u>Utilities</u>	User ID 👻	Starts With 👻		+	Search
	Av	ailable Users		Monitored Users	
	3578,Mik	6 (2413333576) e1 (2413333578) e (2413333579)	Add > Remove < Add All >> Remove All -		_
				Move Up Move Down	
	OK Apply C	ancel			

9. Click "OK" to take these configurations into effect.

• settings on Yealink Phone:

- 1. Login the phone's web interface
- 2. Configure the account1 with the information of ext. A 2413333577 as below:

Account	Account 1
Register Status	Registered
Account Active	Enabled 🗨
Label	2413333577
Name	2413333577
Register Name	2413333577
User Name	2413333577
Password	•••••
SIP Server	as.yealink.com Port 5060
Enable Outbound Proxy Server	Enabled 🗨
Outbound Proxy Server	192.168.1.225 Port 5060

3. In the account menu, choose account A \rightarrow advanced \rightarrow filled in the name of BLF URI in the "BLFList URL" field (it should be the same as which your filled in BroadWorks side). Please refer to below screenshot:

BLF List URI	blf
BLF List Pickup Code	

4. To assign the keys as BLF:

Access to the Web UI \rightarrow Phone \rightarrow DSS Key \rightarrow Memory Key, choose the keys you want to make the assignment, there is a pull-down menu in the Type field, and choose BLF List from the list. In the "Line" field, select a line for which to apply this key. Press Confirm button to save the changes.

Key	Туре	Value	Account	Extension
DSS Key1	BLF List 💌	2413333576	Account 1 💌	
DSS Key2	BLF List 💌	2413333578	Account 1 💌	
DSS Key3	BLF List 💌	2413333579	Account 1 💌	
DSS Key4	N/A 💌		Auto 👻	
DSS Key5	N/A 💌		Auto 👻	
DSS Key6	N/A 💌		Auto 👻	
DSS Key7	N/A 💌		Auto 👻	
DSS Key8	N/A 💌		Auto 👻	
DSS Key9	N/A 💌		Auto 👻	
DSS Key10	N/A 💌		Auto 👻	
		Confirm	ancel	

5. Now you have configured the "BLF list URI" successfully.